Scottish Legal Complaints Commission

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Carol Brennan
Consumer Panel Chair

By Email

31 March 2017

Dear Carol

SLCC Consultation on Operating Plan and Budget for 2017-18

Many thanks for the Consumer Panel's response to our consultation.

As you may be aware, the SLCC Board met on 21 March to make a final decision on our proposals and all responses – including yours – were fully considered at that meeting. After much discussion, our Board decided to implement the proposals, including the 12.5% rise in the SLCC levy for next year.

In particular, our Board was pleased to note the positive response which you made in relation to the planned projects set out in our Operating plan for 2017-18.

I should like to thank you again for contributing to our consultation and I look forward to working further with you, and your colleagues, in the year ahead.

Yours sincerely,

Neil Stevenson Chief Executive