

Scottish Legal Complaints Commission  
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23 June 2013

Dear

**Consultation on technical changes to Rule 6 of the Rules of the Scottish Legal Complaints Commission 2015**

Under the Legal Profession and Legal Aid (Scotland) Act 2007, the Commission must make rules as to its practice and procedure. The rules currently in force are the *Rules of the Scottish Legal Complaints Commission 2015*. Before varying the rules, the Commission must consult with the Lord President of the Court of Session; the Scottish Ministers; the relevant professional organisations; and such groups of persons representing consumer interests as it considers appropriate, as to the proposed content of the rules to be varied.

In July, the Commission proposes to introduce a mechanism for complainers to make on-line complaints via the Commission's website.

In order to facilitate this, it is proposed that the following two technical amendments be made to the Rules:

- Rule 6 (1) – this will be amended to state that, where a complaint is submitted on line, the received date will be deemed to be the date on which the electronic form is successfully received by the Commission; and
- Rule 6 (d) – this will be extended to state that, where a complaint form is submitted on line, the electronically submitted form will be deemed to have been signed by the complainer or by a person authorised to make the complaint on behalf of the complainer.

Please find attached a copy of the proposed new wording of Rule 6.

As these are relatively minor technical changes, we have reduced the consultation period to two weeks. Accordingly, if you wish to make comments on the proposed wording, please respond by close of business on **Wednesday 8 July**.

Yours sincerely

**David Buchanan-Cook**  
Head of Oversight

*Enc. Proposed wording for Rule 6*